



WILLOW STREAM  
A FAIRMONT SPA

Spa Menu

AT FAIRMONT QUASAR ISTANBUL



## Willow Stream Spa, Fairmont Quasar Istanbul

Willow Stream Spa at Fairmont Quasar Istanbul captures the energy and vibrance of its surroundings, from Istanbul's non-stop spectacle and the mystery and allure of its centuries of history, to the sapphire blue waters of the Bosphorus Strait. Offering the most luxurious spa experiences in Istanbul, we strive to find innovative ways to help you find your energy.

Offering an array of lifestyle choices and encompassing total well-being, Willow Stream Spa at Fairmont Quasar Istanbul combines an exclusive facility focusing on fitness and movement, and beauty and aesthetics. Our treatment menu includes a selection of authentic body treatments using locally inspired hammam products along with a collection of massage and facial treatments which combines the four cornerstones of well-being for outer beauty and inner health. Treatments will delight and surprise you as we lead you down a sensory journey bringing overall balance and a sense of calm to your spa experience.

This unique 2,000 square meter urban retreat provides to a quieter place to recover from this modern fast paced world, a place where you will discover nine tranquil spa suites, which include two couples VIP suites and calming relaxation lounges with courtyard views, steam rooms and saunas. Our nurturing environment and detailed approach to service is the perfect social hub for family and friends.

## About Willow Stream Spa

Willow Stream Spas are acclaimed around the world for our focus on finding innovative ways to help guests discover their own energy. Energy makes the difference between living and living well; recharging our energy allows us to flow, rather than fight, through life. That is why energy renewal is our mission.

Each of our spas is designed to reflect the beauty and ambience of its location and of the hotel in which it is located, so no two are alike. But all of our spas have this in common: they deliver an outstanding experience. Simply being here—away from the chaos of everyday life—relaxes our guests and starts them on their energy journey.

Our spa experiences combine authentic and effective treatments with a place for you to spend time alone or with your friends. Social spaces by the pool, relaxation lounges and steam rooms, yoga and fitness areas— all are designed to stir our passion for living with abundant energy.

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## Our name: Willow Stream



We believe these two words reflect our philosophy and our connection to nature's elements.

**Willow:** The willow represents our deep-rooted authenticity, strong centre and flexible spirit.

**Stream:** The stream represents our energizing journey through life— bending and changing in a peaceful, purposeful manner as it finds its way around obstacles.

**Our logo:** Our logo is composed of ancient symbols for the world's essential elements: earth, air, fire and water. The willow—wood—is the fifth element. Balancing these elements puts us in sync with nature's equilibrium.

## Willow Stream Spa Product Philosophy

Willow Stream Spa places emphasis on many aspects when choosing spa products for each of our Spas around the world. With luxury in mind, each brand selected demands quality and result-driven treatments, which are personalised to suit the needs of our valued guests. Environmental sustainability is considered whenever and wherever possible, which reflects our social responsibility. Our relationships with the product houses are important to ensure that we have premium spa products and training available for every encounter with our guests.

### Guinot

Guinot is a French facial and body treatment care brand that is focused on visible and long-lasting results. The primary goal is to repair and rejuvenate damaged cells. As a result of this renewal, the products create an anti-aging barrier and revitalizes the skin's texture, thus allowing your skin to be healthier and to be glowing.

Guinot's plant based products that are grown within their high-tech laboratories in France will help you feel better once applied with the correct massage techniques.

### Qaratau

Qaratau uses ingredients with customized active agents based on finest organic and natural plant extracts created through years of scientific research. The powerful sensations of gentle aromas and luxurious textures will pamper your skin and enhance your well-being offering tangible benefits.

All of the Qaratau treatments included in the highly concentrated therapy range deliver instantly visible and long-lasting results, and include a thorough homecare regime to ensure that you continue to look and feel your best.

## Willow Stream Wellness Facilities

We know that exercise is a vital component to daily life, especially for travellers on the go, and appreciate the desire for high-quality, well-equipped fitness facilities. Technogym® provides spacious customized wellness areas and supply fitness facilities to meet all your needs. Catering to your own fitness level, ability, or age, our dedicated wellness professionals are here to assist you in achieving your personal health and fitness goals, supporting you every step of the way.

Fairmont Quasar Istanbul is the perfect environment to restore your energy with access available to hotel guests as well as local guests, offering the following facilities and services:

- Personal training
- Group and private classes
- Indoor swimming pool
- Wet areas, complete with sauna and steam room
- Ice fountains
- Relaxation areas
- Experience showers
- Locker area
- Hair and beauty salon

## Hydrotherapy Experiences

### Steam Room Wellness

Maintained at 42-45°C, this humid, aromatic heat experience is highly beneficial for those that suffer from asthma and bronchitis, as it opens up the breathing passages and alleviates congestion. We recommend that a session last 10-15 minutes and that you keep your body well hydrated afterwards. Humid heat is especially beneficial before or after a massage treatment to increase circulation.

### Sauna Wellness

Maintained between 80-85°C, this dry heat soothes and warms the muscles, relieving tension from your body and minimising joint pain. This is especially beneficial for those who suffer from illnesses such as arthritis, painful migraines, and headaches, or as a way of warming the body after an intense workout or treating the common cold. Dry heat is recommended for 10-15 minutes daily and it is important to ensure that your body is kept well hydrated afterwards.

### Ice Fountains

Ice Fountains temperatures range from 4-15 degree Celsius. After exposure to a hot environment, crushed ice can be applied to limbs gently to selectively cool the body, speed up the body cool down process, and dilate the blood vessels to decrease blood pressure.

### Experience Showers

Experience showers have a unique variety of multi temperature water sequences, combined with soothing warm and cold jets to relax the body.

### Indoor Swimming Pool

Located on Spa (S) floor and bathed in natural light, the indoor pool is the ideal spot for rest and relaxation.

## Lifestyle Memberships

Fairmont Lifestyle Memberships encompasses a selection of lifestyle choices for the Fairmont guest to suit the needs of their everyday lives. The Lifestyle membership invites you to be a member of The Fairmont Quasar Istanbul and focuses on all elements of well-being including state of the art fitness facilities with the latest equipment and gadgets, a nurturing spa environment to escape and pamper yourself as well as a selection of food and beverage venues to suit all your needs.

At Fairmont we understand the importance of exercise in our daily life. Our gym & fitness center is built to ensure our guests have a comfortable space to use the best fitness equipment. Our dedicated personal trainers are available to assist with all your fitness goals, catering to your fitness level, ability and age.

As a valued member you will enjoy the following benefits:

- Introductory personal training sessions
- Priority to all group classes- booking in advance is required
- Use of facilities including fitness and wet areas
- Use of the indoor pool
- Relaxation areas
- Privileged pricing on our lifestyle offers include spas, retail and restaurants

The fitness centre is open daily from 7:00 AM until 10:00 PM and is located on S floor. We offer the following private and group classes.

- Personal training
- PAVIGYM®
- Pilates
- Bosu workouts
- Killer abs
- Yoga
- Meditation



## Willow Stream Signature Expressions

Willow Stream Signature Expressions bring together the key elements of face and body as one. We place a careful emphasis on our guests feeling locally connected while encouraging relaxation to restore their personal energies, resulting in feeling revived.

### Turkish Coffee and Coconut Sensory Oasis - 120 minutes

Combining the newest innovations in skincare with local authentic touches this treatment provides the ultimate sensory journey from head to toe. Begin your signature expression with a full body coffee grain exfoliation working to remove dry skin also benefiting cellulite by increasing the circulation. Next melt into the table with a full body massage using the nurturing coconut oil and the heated herbal poultice filled with local inspirations of cinnamon and cardamom. Your body is cocooned in a wrap and you relish in a refreshing facial and a hydrating hair mask. This treatment features a creamy coffee and cookies.

### Peace of Mind - 150 minutes

Beginning with the calm mind ritual your head and neck are brought through a series of gentle stretches to release tension with peppermint and lavender to support your breaths. Benefit from the therapeutic effects of Magnesium with a full body muscular release massage known for its detoxifying muscle relief properties which are best absorbed through the skin. Finish with a calming detox facial and a soothing foot massage.

\*Your therapist will advise on the facial treatment you should receive based on your skin type.

## Classic Facials

### Reveal Skin Analysis – 15 minutes

A true facial assessment using the state of the Reveal Analysis Machine. Using the Reveal complexion analysis system, your expert spa therapist will provide a personalised skin analysis detailing your unique skin profile. Areas of focus include wrinkles, UV spots, brown spots and skin texture not visible to the naked eye. Once your skin is compared to that of your age group, a personalized report will outline the recommended treatment programme to work on concerned areas.

### Purifying and Sebum Balancing Facial – 60 minutes

A special treatment that aims to balance and purify the skin. It alleviates unwanted features and the skin regains its healthy balance. As a result of the treatment pores are visibly tightened, which helps nourish a radiantly beautiful, matte and even-toned visage.

### Customized Corrective Facial – 60/90 minutes

A deep cleansing and skin-refining facial specifically designed for congested, oily and problematic, sensitive or dull looking skin. After a full consultation your therapist will create a targeted treatment plan for your specific skin conditions to provide immediate and lasting results. A result orientated facial perfect for all skin types leaving a radiant glow.

### Soothing Facial – 60 minutes

It is a treatment that strengthens the skin's natural defenses. It brings beauty, care, softness, and comfort to sensitive skin, neutralizes the appearance of redness, evens out the complexion and restores natural radiance. Vitamin E that is applied during the treatment protects the skin.

### Gentleman's Facial – 60 minutes

A deep-cleansing, therapeutic facial designed for a man's specific skin care needs. Relaxes the skin as it refines pores. Includes a muscle-easing massage and purifying masque. Specifically addresses sensitivity and razor burn.

### Rejuvenating and Revitalizing Facial – 60 minutes

Reduces wrinkles and lines while providing a luminous and youthful appearance to the skin. Increases collagen and elastin synthesis and thanks to hyaluronic acid, the skin regains its radiance. The skin is deeply nourished with the application of jojoba oil.

#### Lifting and Firming Facial – 90 minutes

This advanced facial treatment helps enhance collagen production by toning the skin improve its firmness. The facial is performed by incorporating lifting and firming products with the most advanced facial massage techniques. The aim is to deliver a treatment with intensive results that can be seen immediately.

#### Regenerating Facial – 60 minutes

This regenerating facial has been especially designed to help combat the signs of ageing and sun damage on the skin. Special facial massage techniques using products rich in anti-oxidants help hydrate and protect your skin with particular focus on the delicate areas that are prone to fine lines. The anti-aging benefits of this treatment visibly improve the appearance of your skin, helping to minimize lines and wrinkles leaving skin fresh, replenished and nourished.

#### Re-hydrator Facial – 60 minutes

An intensive and regenerating moisture boost for dry, dehydrated skin. Gentle cleansing and exfoliation help the skin absorb replenishing face treatment oils and masks to deeply moisturize and soothe the complexion. This rehydrating facial leaves skin smooth, supple and nourished.

#### Rejuvenating Eye Treatment – 30 minutes

Perfect for those who are concerned with the first signs of aging around the eyes. An effective firming and hydrating treatment using products rich in lavender extract, organic chamomile and buriti oil, helping to reduce the appearance of fine lines and protect against the impact of the environment.

## Authentic Experiences: The History of Hammam in Turkey

The Ottoman Empire, now the Republic of Turkey, has inspired the world throughout history and one of its legacies that we have embraced here at Willow Stream Spa, Fairmont Quasar Istanbul, is the essence of “The Turkish Bath House” better known as “The Hammam”, an integral part of Ottoman culture and society for centuries. The main reason hammams became a fundamental part of Ottoman culture was the faith itself. However, these marble “temples” also helped create a social atmosphere, consisting of bathing, massage and chatting. Enjoying the company of friends and making business contacts were important reasons for hammams’ popularity. They were also places where Ottoman women could socialise outside their homes, participate in a wedding Hammam, an engagement Hammam and many other special occasions that brought friends together.

### Ultimate Rose Geranium Hammam Dream – 90 minutes

Experience our luxurious hammam treatment, using the benefits of rose geranium. Enjoy the traditional “kese” scrub followed by a rose foam bath, next luxurious hydrating ingredients are applied and smell of rose geranium, oils of sweet almond, sunflower seed and sweet orange peel extract envelops your body. A relaxing body massage culminates the treatment. Wake up feeling energized and uplifted.

### Turkish Coffee and Body Cream – 60 minutes

A popular Turkish hammam ritual that begins with a light “kese” scrub followed by a fresh concoction of Turkish coffee scrub, coffee has the ability to extract excess fluid in the body, making it an unrivaled tool against the fight with the cellulite. The treatment follows with a refreshing hair wash, hair cream and application of body cream leaving you feeling soft and silky.

### Turkish Hammam – 45 minutes

A unique hammam treatment with roots in ancient Turkish traditions offers a cleansing, detoxifying journey with an ultimate sensory experience. A short body massage featuring warming water, full body “kese” scrub and unique clouds of cleansing bubbles is performed. Later, your hair is cleansed with shampoo and conditioner. To complete your experience we will be rehydrating your body with freshly brewed herbal tea.

## Body Treatments

### Lavender Dreams Experience – 90 minutes

Relax. Dreams of lavender fields kissed by the French sun envelop your senses as you drift on waves of blue. Breathe deep. Inhale the calming and balancing benefits of Wild Lavender in this completely uplifting and rejuvenating spa experience. Includes a two-step invigorating full body scrub, a warm wrap with pressure point scalp massage, and a full body massage with warm, healing stones.

### Body Contouring Treatment – 60 minutes

An uplifting and skin firming massage that promotes feelings of vitality and visibly improves the appearance of the skin. Lymphatic drainage massage uses very light pressure, in addition to long, gentle, rhythmic strokes and deep massage movements where necessary to stimulate the circulatory and lymphatic systems and improve the appearance of cellulite.

### Stress Buster – 90 minutes

This full body treatment is ideal for those suffering with stress related tension. The invigorating salt and oil scrub helps to revive tired skin and prepare your body prior to a deeply therapeutic aromatherapy massage. As a result, your mind and body will feel refreshed, revitalized and focused for the day ahead, or relaxed and ready for a peaceful night's sleep.

## Body Massages

### Willow Stream Quasar Signature Massage – 90 minutes

Fairmont Quasar Willow Stream Spa offers you a 90 minute signature massage which is exclusively offered here in Istanbul. Decadent scents of ginger, cardamom and plai organic essential oils are applied to the body using heated bamboo massage sticks. Long gentle strokes soothe the muscles and while the essential oils nourish and moisturize the skin for a uniquely relaxing experience.

### Hot Stone Massage – 90 minutes

This tailored massage uses specific stress-relief techniques—such as the use of hot volcanic stones—to release deep-rooted tension, loosen tight muscles and improve muscle mobility.

### Traditional Thai Massage – 90 minutes

This centuries-old therapy, known as passive yoga, is the perfect answer for anyone searching for optimal health, the release of tension and the restoration of vitality

### Magnesium Muscle Release Massage – 60/90 minutes

Magnesium is responsible for promoting healthy energy levels, sleep, muscle function and overall well-being. This nourishing treatment delivers the power of magnesium to promote detoxification and replenish commonly deficient levels. Warm mineral compressions enhance this therapeutic massage.

### Neroli Sensory Relaxation Massage – 60/90 minutes

Renew and refresh body, energy and spirit with this Swedish style therapeutic treatment incorporating tension release, energy and breathing techniques with the uplifting essence of Neroli.

### Sports Massage – 60 minutes

A massage technique that uses deep pressured, fast and rhythmic movements. This form of massage is for people who engage in regular physical activity and is also suitable for professional sports players. By accelerating blood flow and increasing blood circulation, it makes the body fit, lively and energetic while helping reduce aches that occur after training.

### Four Hands Massage – 60/90 minutes

A massage that is applied by two expert therapists working in a synchronized and harmonious manner. While increasing the blood, oxygen and energy flow, it allows you to relax with pressure points and stretching movements on certain parts of the body.

## Couple's Treatments

Customise your couple experiences by choosing a selection of treatments from the menu to suit your needs of the day. Whether it is a gathering with friends or you want to impress that certain someone we can cater to all your needs. The VIP suite is an exclusive private environment which includes, steam room or sauna, private Jacuzzi and massage tables with enough space to relax for hours. You can also upgrade your experience with the following upgrades:

\*Additional charges apply.

- Flowers and candlelight
- Balloons for celebrations
- Lunch or snacks selection from our dining menu
- Alcoholic or non-alcoholic beverages
- Jacuzzi bath

### Couples Wine and Roses – 90 minutes

Soak in a romantic rose bath sprinkled with rose petals, while you toast one another and sip sparkling wine. Your fragrant soak is followed by side-by-side massage using products infused with rose and grape seed oil that are high in natural antioxidants. You will feel rested and relaxed in this romance inspired treatment.

### Treasured Time – 60/90 minutes

Relax together with a full body aromatherapy massage, which uses a blend of essential oils and purpose-designed movements to stimulate circulation, promote deep relaxation, and restore the flow of energy throughout the body. This wonderfully soothing and rejuvenating experience is ideal for couples.

## Spa Essentials Packages

Our experienced coordinators would be happy to recommend any two- three- or five-hour spa packages suited to your specific needs. These can include anything from the menu above, as well as a healthy snack or lunch.

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## Additional Time

To upgrade any of our present treatment list with additional time and services, the below mini treatments will suit your skin care needs, ensuring complete relaxation and rejuvenation. Choose from a variety of 30 minute mini treatments including:

- Herbal bath therapy
- Head and scalp massage
- Body scrub
- Express facial
- Head, neck and shoulder massage
- Foot treatment
- Hand treatment



## Spa Etiquette

### Spa Environment

Willow Stream Spa is a place to restore your energy and relax. For your peace and privacy we kindly ask you to use portable music players with earphones and keep mobile phones on silent mode. If you would like to receive messages during your time with us, please let one of our colleagues know and we would be happy to assist.

### Spa arrival and etiquette

We recommend you arrive 30 minutes prior to your appointment time to enjoy the facilities and ensure your treatment starts on time. Late arrivals may result in a reduction of your treatment experience. Please come and spend the day with us. To make any changes to your booking, please contact the spa on 0212 403 86 93 or dial extension 8693 from your in room phone.

### Personal matters

Please inform us of any health conditions at the time of booking. You will also be asked to complete a medical history form upon arrival, so we can better customise your experience to your needs.

### Spa attire

You will receive a robe and slippers to wear between treatments and a locker for your personal belongings. For your comfort, undergarments must be worn during treatments. We ask that you to please leave jewellery and valuables in your locker or hotel room.

### Gift vouchers

Gift vouchers for all Willow Stream Spa services and packages are available for purchase. Please contact our spa experience coordinators for further information.

### Making spa appointments

Consult our spa experience coordinators to select treatments that fulfil your personal requirements. The spa is located on S floor of Fairmont Quasar Istanbul. Advanced reservations are recommended to ensure availability.  
T 0212 403 86 93 | [willowstream.istanbul@fairmont.com](mailto:willowstream.istanbul@fairmont.com).

### Spa cancellation policy

If you wish to reschedule or cancel any spa appointments, please notify the spa four hours in advance. Cancellation or rescheduling of a package requires 24 hours' notice. Missed appointments without proper notices are subject to a 100% charge for reserved services.



**WILLOW STREAM**  
A FAIRMONT SPA

**Price List**

2023  
Fairmont Quasar Istanbul

EURO

**Willow Stream Signature Expressions**

Turkish Coffee and Coconut Sensory Oasis	120 minutes	200
Peace of Mind	150 minutes	260

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**Classic Facials**

Reveal Skin Analysis	15 minutes	20
Purifying and Sebum Balancing Facial	60 minutes	130
Customized Corrective Facial	60/90 minutes	105/125
Soothing Facial	60 minutes	90
Gentleman's Facial	60 minutes	85
Rejuvenating and Revitalizing Facial	60 minutes	95
Lifting and Firming Facial	90 minutes	130
Regenerating Facial	60 minutes	90
Re-hydrator Facial	60 minutes	90
Rejuvenating Eye Treatment	30 minutes	35

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**Authentic Experiences**

Ultimate Rose Geranium Hammam Dream	90 minutes	105
Luxury Hammam by Gulsha	90 minutes	105
Turkish Coffee and Body Cream	60 minutes	85
Turkish Hammam	45 minutes	65

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**Body Treatments**

Lavender Dreams Experience	90 minutes	140
Body Contouring Treatment	60 minutes	95
Stress Buster Treatment	90 minutes	100

### Body Massages

Willow Stream Quasar Signature Massage	90 minutes	145
Hot Stone Massage	90 minutes	140
Traditional Thai Massage	90 minutes	140
Magnesium Muscle Release Massage	60/90 minutes	95/115
Neroli Sensory Relaxation Massage	60/90 minutes	85/110
Sports Massage	60 minutes	100
Four Hands Massage	60/90 minutes	155/185

### Couple's Treatments

Customize your couple experiences by choosing a selection of treatments from the menu to suit your needs of the day. Whether it is a gathering with friends or you want to impress that certain someone, we can cater to all your needs. The VIP suite is an exclusive private environment which includes steam rooms, private Jacuzzi and massage beds with enough space to relax for hours. You can also upgrade your experience with the following upgrades:

\*Additional charges apply.

- Flowers and candlelight
- Balloons for celebrations
- Lunch or snacks selection from our dining menu
- Alcoholic or non-alcoholic beverages
- Jacuzzi bath

Couples Wine and Roses	90 minutes	300
Treasured Time	60/90 minutes	165/210

### Additional Time

To upgrade any of our present treatment list with additional time and services, the below mini treatments will suit your skin care needs, ensuring complete relaxation and rejuvenation. Choose from a variety of 30 minute mini treatments including:

• Herbal Bath Therapy	30 minutes	45
• Head and Scalp Massage	30 minutes	45
• Body Scrub	30 minutes	45
• Express Facial	30 minutes	45
• Head, Neck and Shoulder Massage	30 minutes	45
• Foot Treatment	30 minutes	45
• Hand Treatment	30 minutes	45